

Cordless DUALphone

ENGLISH



**ADDENDUM FOR
DUALPHONE PC SOFTWARE V. 2.0**

DEAR CUSTOMER

Thank you for purchasing our Cordless DUALphone and/or an additional Cordless DUALhandset. We hope you enjoy using the product(s).

Please read the following thoroughly and observe the operating instructions and information provided. If you still experience difficulties, please call our helpline: (English language)

UK:	0800 092 3745
Germany:	0800 1802 108
France:	0800 910 643
Denmark:	80 20 90 03
Norway:	80 06 10 01
Sweden:	020 79 44 77
Finland:	0800 115 399
Spain:	900484566
Italy:	800782372

For customers in other countries please call:

English: +45 7227 4117



Opening hours: Mon - Fri: 10 am to 4 pm (CET)
Closed weekends and public holidays

Please visit our website for new software updates and additional help:

www.dualphone.net

CE Conformity of the telephone to EU directives is confirmed by the CE symbol. We hereby declare that the Cordless DUALphone and/or Cordless DUALhandset comply with the essential requirements and other relevant provisions of Directive 1999/5/EEC

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This product is manufactured for RTX Products A/S.

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1 INTRODUCTION

The new features are available in the following versions:

- Base/handset firmware v0144 or newer
- DUALphone PC software v2.0 or newer

2 FEATURES

2.1 HANDSET KEYPRESS RESPONSE

The keypress response on the handset has been greatly improved.


2.2 SEND ADDITIONAL DIGITS

During an active call, the user can now press  on the handset and select an entry. Pressing  sends the digits.

2.3 SKYPE CALL WAITING INDICATION

If a second Skype call arrives, a call waiting tone is played and the display shows the contact name of the waiting call. Pressing the PC-hook key puts the current call on hold and connects to the waiting call.


2.4 SKYPE CALL TOGGLE

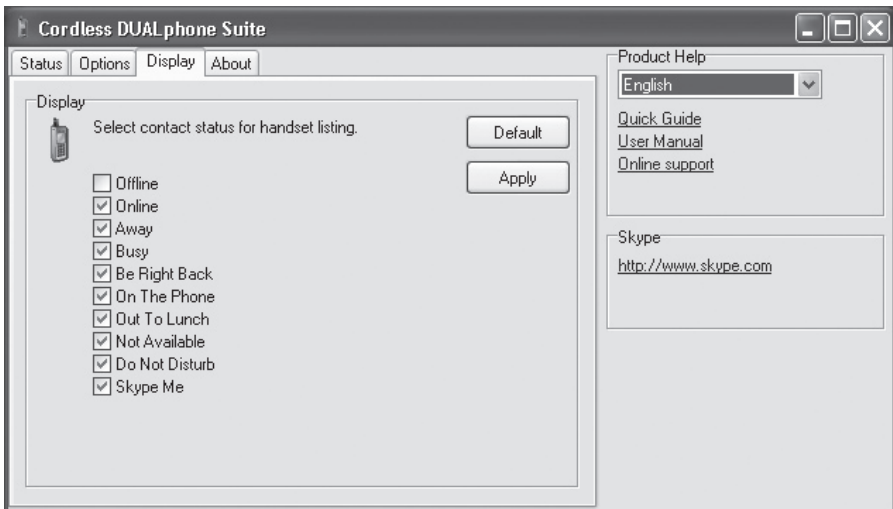
If two Skype calls are in progress, the user can toggle between them by pressing .

2.5 SKYPE CALLBACK

If the user releases the current call (using ) while another Skype call is on hold, the PC calls the handset back so the user can reconnect to the call on hold.

2.6 CONTACT LISTING CONTROL

A new tab in the status application allows the user to select which presence information to display in the handset listing when  is pressed.



2.7 CONTACT SUBMENU

When the contact listing is shown on the handset, press **OK** in order to show a submenu with two items (press **OK** once more to select):

- 1) Status: Shows the current online status for the contact
- 2) Send voicemail: Allows the user to directly send a voicemail to the contact, without making a call

2.8 CHAT NOTIFICATION

When a contact initiates a chat, the handset displays a notification with the contact name and plays a tone.

The notification remains on the handset display for 60 seconds.



The Tone menu on the handset has been extended with a new item for turning the chat notification tone on/off.

3 SKYPE VOICEMAIL

3.1 VOICEMAIL NOTIFICATION

When a new voicemail arrives, the handset plays a tone. The Tone menu on the handset has been extended with a new item for turning the voicemail notification tone on/off. The number of new/unplayed voicemails is shown in the display when the handset is in standby mode.

3.2 MANAGE VOICEMAILS

When the user presses , a new VOICEMAIL item is displayed. When this item is selected with , the list of voicemails is displayed. The upper line shows the contact name and the lower line shows the date/time the voicemail was received.

The list is sorted with new voicemails first and old voicemails last, and then by time-stamp.

The up/down key scrolls the voicemail list and the selected voicemail is played back automatically.

Two inband tones are used to mark the beginning and end of a voicemail during playback.

Pressing  shows a submenu with the following items:

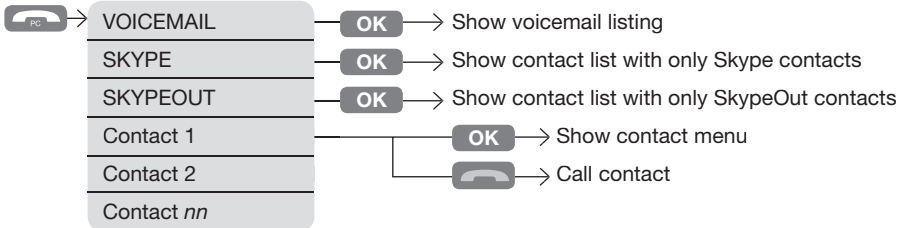
- 1> PLAY: Playback the voicemail.
- 2> DELETE: Delete the voicemail. The handset returns to the voicemail listing once the voicemail has been deleted.
- 3> DELETE ALL: Delete all voicemails.

The keys 1, 2 and 3 can also be used directly in the voicemail listing to perform the same action as the menu.

While the voicemail list is shown, the user may also play or delete voicemails by clicking in the Skype window.

4 MENU SYSTEM

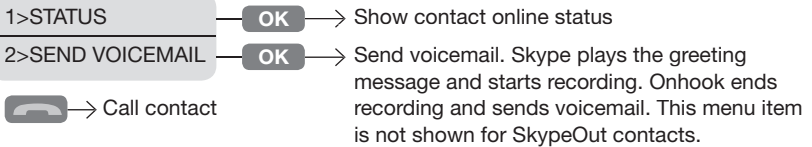
MAIN MENU



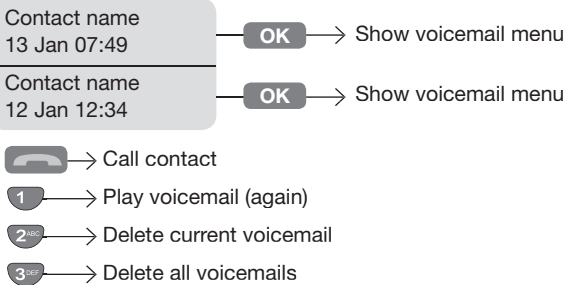
A-Z → Jump to contact name

SUB MENU

Contact menu



Voicemail listing



Voicemail menu

